

FAQs – College Transport and Bus Passes for 2021/22

What is the cost of a college bus pass?

The cost for 2021/22 is £280.

College bus passes are heavily subsidised, with the college paying in excess of £300 for each student that purchases a bus pass.

How do I buy a pass?

Please note that bus passes are sold on a first-come-first-served basis.

To purchase a pass, please contact Sara Thomas on the NCD Payment Desk by telephoning 01302 976777, extension 410. Sara will be available during college hours from Tuesday 31 August following our Y12 Enrolment Days in the summer. Payments can be made by cash, card or cheque (made payable to NCLT). Please confirm which bus route you require when making payment.

The demand for bus passes is very high and we recommend that students wishing to travel by New College Doncaster buses pay as early as possible. Please note for students entering Y12 in the autumn, we are unable to accept payment before Induction Day (7 July) as a student ID number is required.

If for any reason a bus pass is no longer required, the following refund structure will apply:

Before 08 October 2021	100% refund
Before 31 October 2021	50% refund
After 01 November 2021	No refund

Can this be paid in instalments?

To support students in meeting the cost of a bus pass, this can be paid in two instalments of £140. All bus passes must be paid in full by Friday 17 September 2021.

How do I catch the college bus and do I need to carry my bus pass at all times?

College bus services will stop at any bus stop on the routes advertised. Students must ensure they put their arm out to indicate that they wish to board the service. Drivers of college bus services will not permit travel without a bus pass. We are unable to issue a bus pass until payment has been made in full. Please ensure we receive full payment before Friday 17 September 2021.

Do students that receive a bursary still pay for a bus pass?

Students receiving a bursary can have the payments taken straight out of their bursary payments. Please let finance know if you are in receipt of bursary when you contact college to reserve your pass. If you receive a bursary, you may also receive a Travel Grant to pay for the cost of a college bus pass. We would therefore encourage students to apply for financial support as early as possible. Please see our website for full details and advice on how to apply for the bursary:

<https://ncdoncaster.ac.uk/supporting-you-financially/>

What are the routes and times of the private college buses?

Please visit our website (<https://ncdoncaster.ac.uk/travel>) to check routes and schedules from September 2021. Please note timings are subject to change and we recommend checking the website for the most up-to-date information.

What measures are in place to ensure safety on college transport?

Please be assured that the college works closely with our transport providers (First and Stagecoach) to ensure that government guidelines on passenger safety are met when delivering our services.

How do I get to college on public transport?

There are a number of public service buses that you can use to get to New College Doncaster. Please visit our website (<https://ncdoncaster.ac.uk/travel>) to check routes and schedules from September 2021.