

9 August 2021

Dear Students,

### Accessing your Results

Please can I begin by letting you know of a change to the times that results will be available on Cedar on Tuesday 10 August (A level, BTEC, WJEC qualifications) and Thursday 12 August (GCSE maths and English). Results will now be available from **8.30am**, which is the earliest time we are permitted by the exam boards to make them available this year.

We reminded you to keep checking that you can access your IT account throughout the summer, in readiness for results day. We will not be able to provide any results via telephone or email. Please visit the following page if you have any difficulties accessing Cedar: <https://nclt.ac.uk/itfaqs/>.

### Support with UCAS, Clearing and Careers

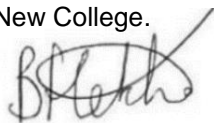
We know that some students will wish to access support on results day regarding university places, UCAS clearing or careers. Support will be available by telephone from 8.30am by telephoning 01302 976777 and selecting either the option for **UCAS support** or the option for **Careers Support**. We would encourage you to take a look at some guidance we have prepared about UCAS and clearing at [www.ncdoncaster.ac.uk/clearing](http://www.ncdoncaster.ac.uk/clearing) in advance of results day.

### Frequently Asked Questions, Appeals, Autumn Exams

Although we are able to provide support and guidance about UCAS, clearing and careers, we will not be in a position to have broader discussions with you or your parents about why you were awarded specific grades. However, we have prepared a detailed *frequently asked questions* (FAQs) page for you: <https://ncdoncaster.ac.uk/results-faq/>. We strongly encourage you to read this information carefully. The FAQs also provide information about your options if you are disappointed with your results this summer. This includes the opportunity to sit the exams in the autumn, or to access the appeals process determined nationally by JCQ. I hope that you receive results you can be proud of.

It is important to recognise that appeals will not be upheld by exam boards where there is simply a difference of opinion about the grade awarded and where there is reasonable evidence in support of the grade awarded. In cases where teachers are making a judgement between two possible grades, and where there is evidence in support of both, it is very unlikely that the awarding of the lower grade would be considered unreasonable and therefore such an appeal is very unlikely to succeed. If you believe there has been administrative or procedural error, you will be able to request a Stage 1 Centre Review.

I would like to offer you my very best wishes as you collect your results, and to wish you every success and happiness in the future. Thank you for enriching our lives, and the lives of others, during your time at New College.



**Brendon Fletcher**  
Principal